



U.S. National Library of Medicine

*National Network of Libraries of Medicine
Evaluation Office*

Results

All of Us Partner Baseline Survey

Multnomah County Library

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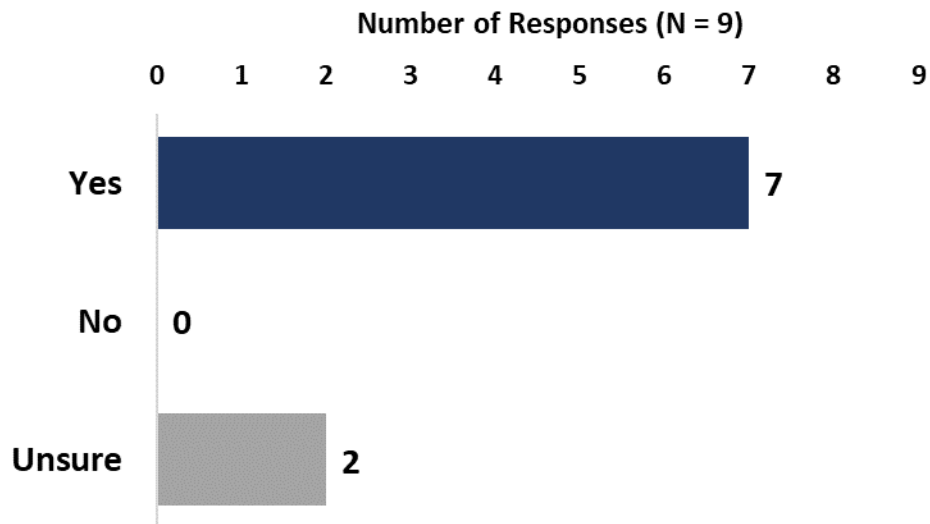
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All of Us Partner Baseline Results – Multnomah County Library

Multnomah County Library in Oregon received an *All of Us* Health Literacy Outreach funding award from the NNLM Pacific Northwest Region (PNR) for a project called *Healthy Pathways: Programs, Resources, and Education for Multnomah County's Vietnamese, Cantonese, and Mandarin Communities*. Nine (9) individuals from the Multnomah County Library who will be involved in this project responded to a baseline survey between July 2, 2019 and July 5, 2019.

Questions one through four on this survey are the name of the library (Multnomah County Library), the ZIP code (97232 Library Administration), the state (OR), and which region funded the project (PNR).

Survey Q5. Has your organization been engaged in any way with the National Network of Libraries of Medicine (NNLM) or any of the Regional Medical Libraries (RML) in the past?

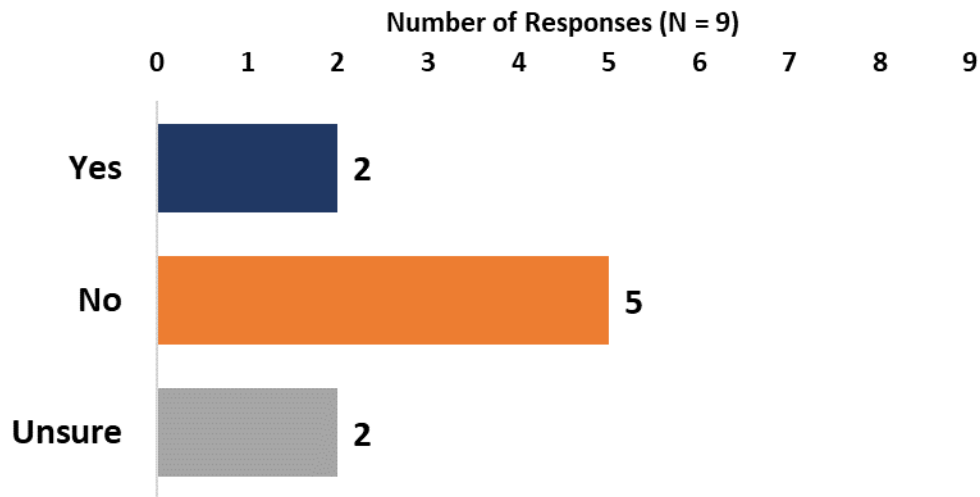


Survey Q6. If yes, please describe the ways that your organization has engaged with NNLM or an RML.

Two respondents answered this question, and both referenced the funding received.

- With the guidance from NNLM, Multnomah County Library staff applied the All of Us Health Literacy Outreach Award (Healthy Pathways: programs, resources, and education for Multnomah County's Vietnamese, Cantonese, and Mandarin communities). We are very fortunate for receiving this funding. Library staff are working with local organizations in planning and promoting the upcoming health related programs to the Vietnamese & Chinese communities.
- Grant.

Survey Q7. Have you heard of or do you currently know about the *All of Us* Research program?



Survey Q8. What do you know about the *All of Us* Research Program?

Three respondents answered this question. Their responses were:

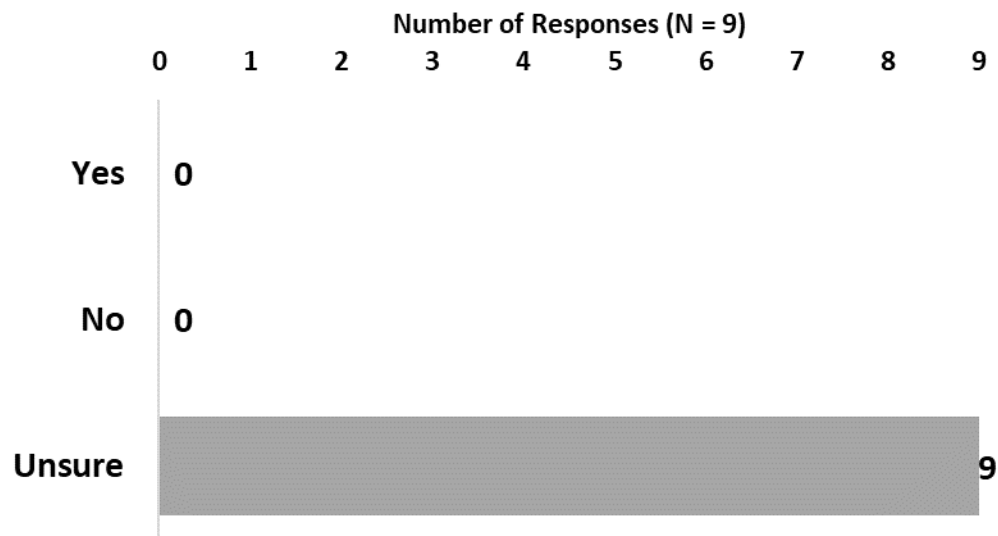
- Program seeking to improve health of participants
- Medical research that helps development treatment at an individual level.
- 2018 Conference

Survey Q9. How would you describe the members/staff of your organization's current knowledge about health information topics and resources?

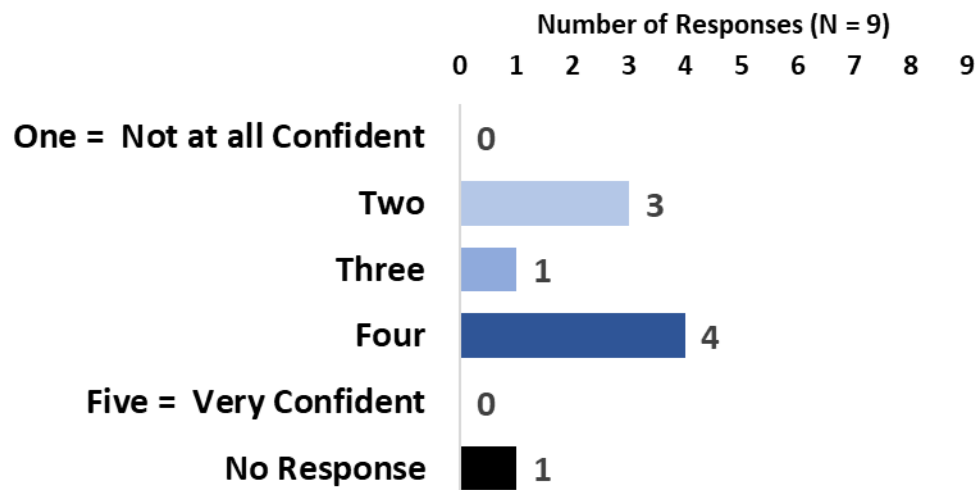
Six respondents answered this question. Their responses were:

- Not informed but can research and discover.
- Many staff would like to learn and receive more relevant health information and resources.
- Competent
- All Information staff get trained to used Library Database that included MedLine Plus and other medical sites.
- We depend on training and knowledge from our co-workers.
- We know that it is important to some of the Vietnamese community who do not speak or read English.

Survey Q10. Has anyone in your organization received the Medical Library Association Community Health Information Specialist Certificate (CHIS)?¹

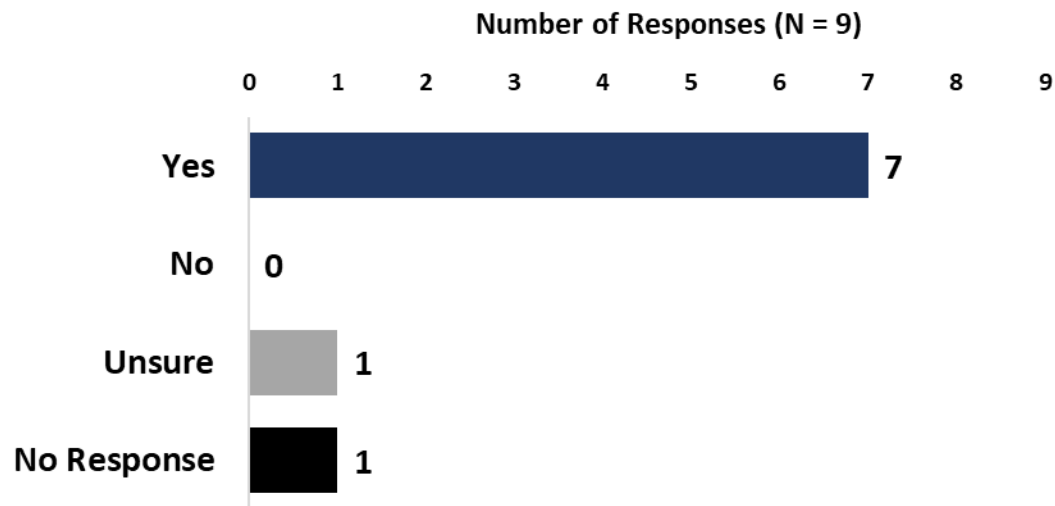


Survey Q12. On a scale from 1 to 5, how would you rate your confidence that staff at your organization can meet the community members' needs to find health information?



¹ Survey question 11 asks how many at the organization have received the CHIS. This was not answered since none of the respondents were sure anyone has received it.

Survey Q13. Does your organization currently provide community members with assistance to discover, access, and use health information?

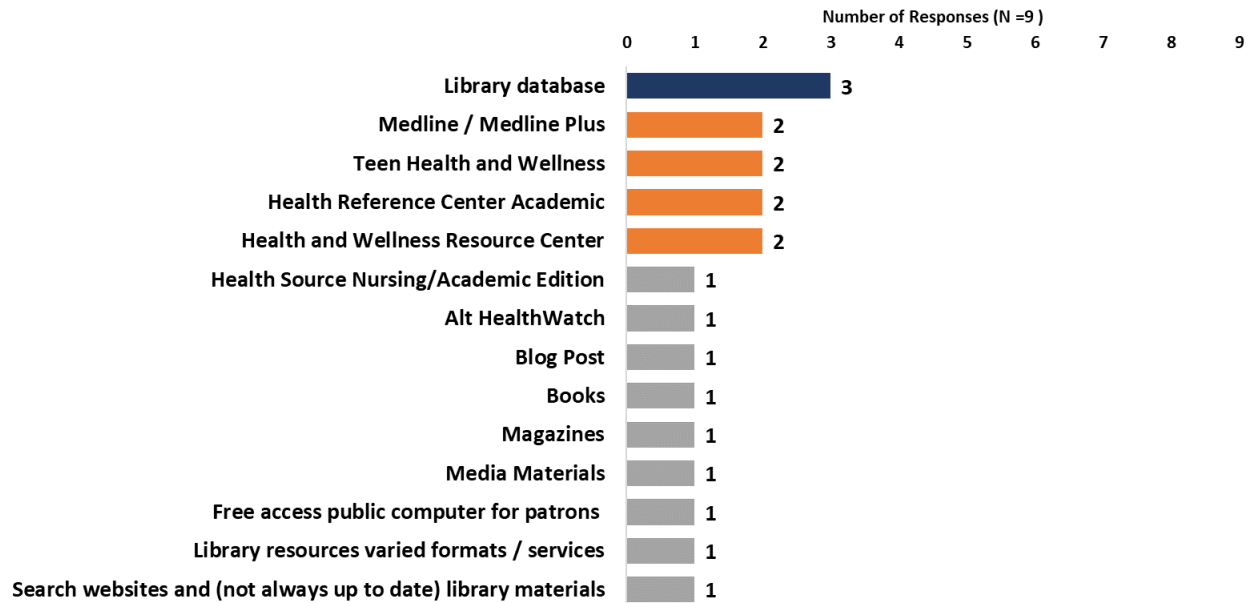


Survey Q14. If yes, please describe the types of health information assistance your organization provides.

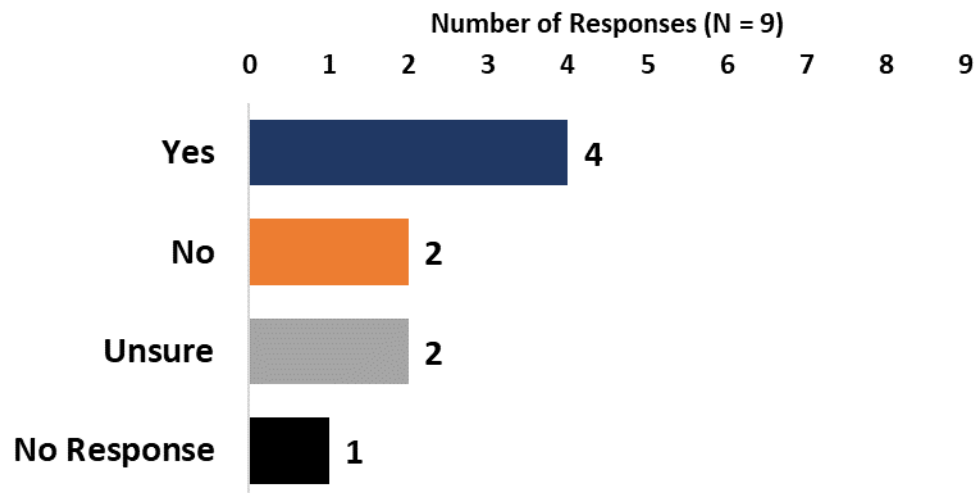
Six respondents answered this question. Their responses were:

- Print, Media, Programs.
- Medical related books and databases like Medline Plus.
- Library staff informed and assisted Chinese speaking patrons how to access (Health Information from Multiple Languages) from Medline Plus database.
- One-on-one assistant in finding information, in partner with health organizations to provide supports.
- Assist patrons to use library database or other resources to learn more about healthy eating, cancer, diabetes, etc...
- Internet search locating relevant information for patrons.

Survey Q15. Please describe the health information and health literacy resources your organization currently has.



Survey Q16. Does your organization do anything to promote health literacy among the population it serves?

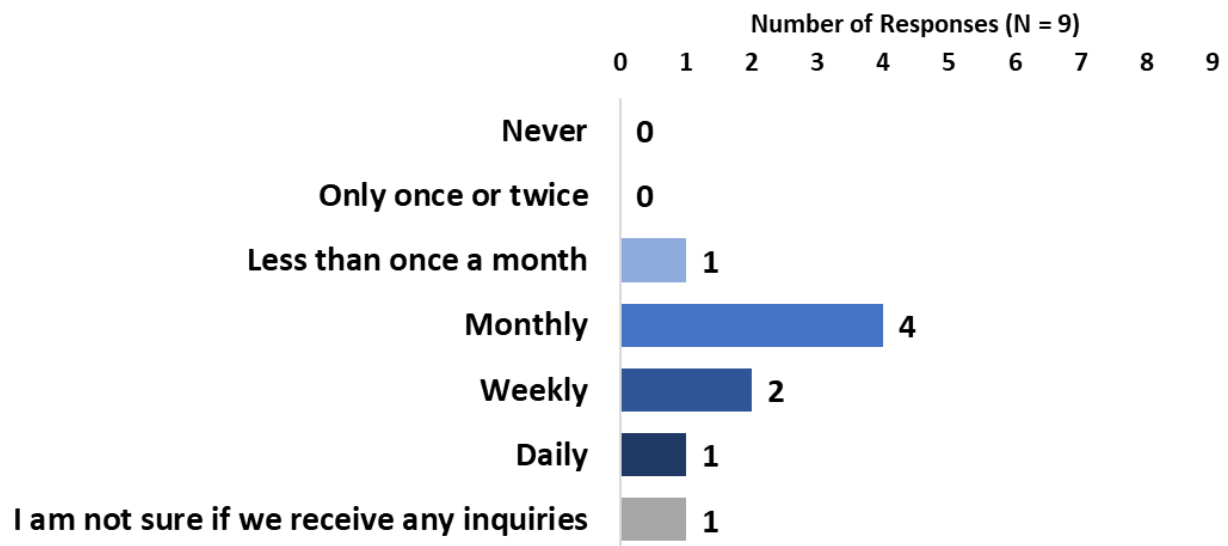


Survey Q17. If yes, what does your organization currently do to promote health literacy?

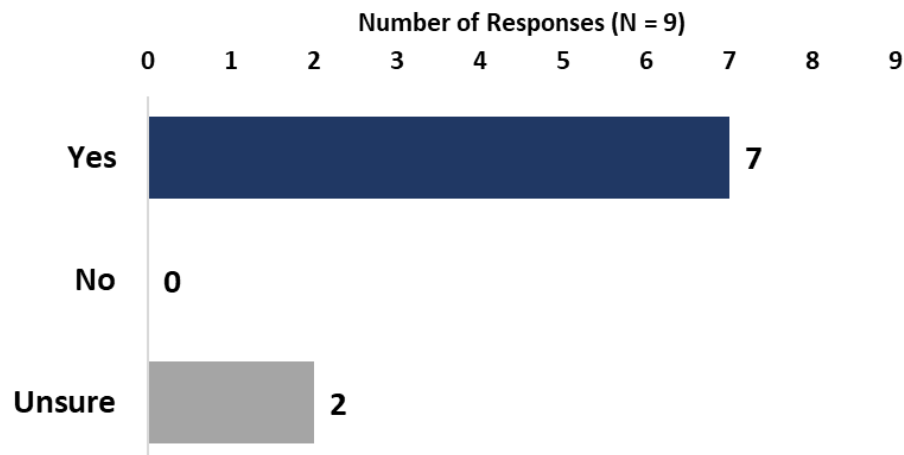
Three respondents answered this question. Their responses were:

- Work with health organization to offer classes and program to provide information relating to health.
- Healthy Cooking program.
- Free programs, books.

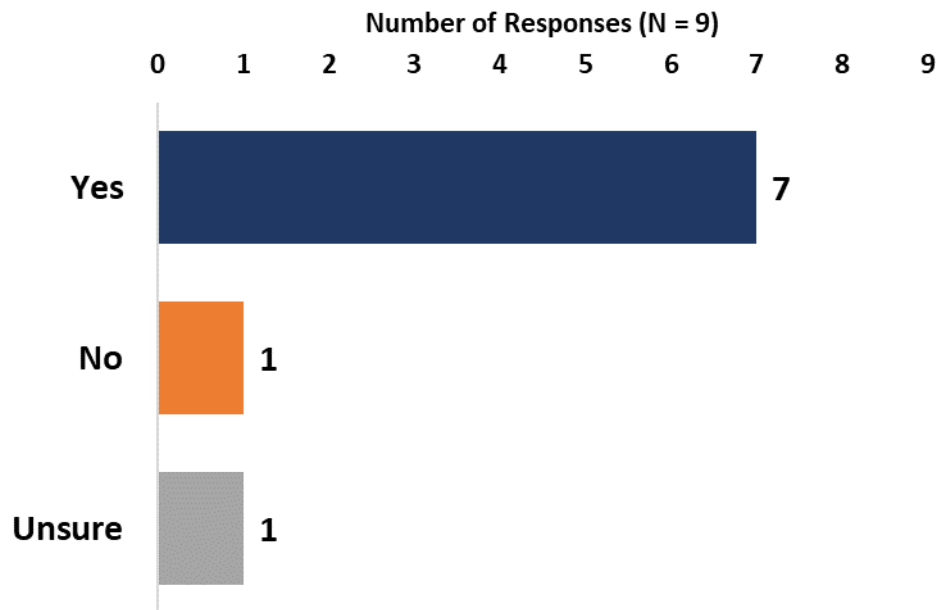
Survey Q18. About how often does your organization receive health-related inquiries or questions from visitors?



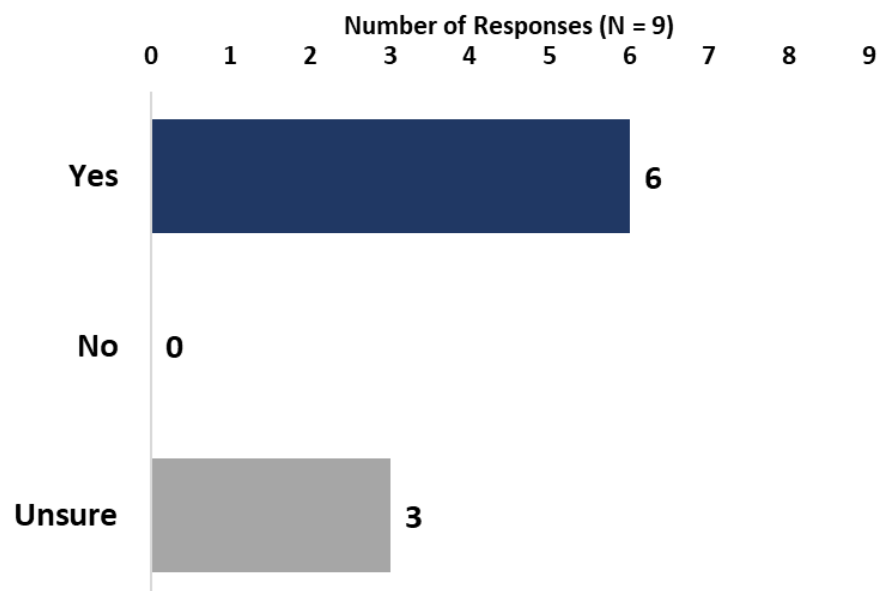
Survey Q19. Are staff able to address health-related inquiries?



Survey Q20. Do staff view answering health information questions as being part of their role?



Survey Q21. Has your organization recently had formal or informal partnerships related to providing community members with health information or improving health literacy with any community-based or health care organizations?



Survey Q22. If yes, please describe the partnership organizations, the type of relationship (formal or informal), and the purpose of the partnership.

Six respondents answered this question. Their responses were:

- Five responses described the grant the library is receiving from NNLM
- Staff are doing outreach regularly to health centers, clinics, nursing homes, etc... (one response)

Survey Q23. What are your organization's goals for its partnership with NNLM?

Three respondents answered this question. Their responses were:

- Meet the community needs of our patrons-- engaging them in healthy lifestyles and choices.
- Together we can serve, inform and provide reliable resources to educate patrons to improve their health.
- To promote health literacy specially among target language groups (Chinese, Vietnamese).